

## **BioTech X-ray, Inc. Credit Card Refund Policy**

1. Fees paid for services rendered are non-refundable.
2. Fees paid for services rendered that were incomplete, determined to be in error, non-diagnostic or unsatisfactory will be refunded in full for the portion of the service that was not complete, diagnostic or satisfactory.
3. Fees paid for services rendered that were also paid by insurance or another third party will be refunded for the portion of the service paid in duplicate.
4. Fees paid for services rendered or equipment lease/rental that were determined to be over-payments will be refunded in the amount of the overpayment.

For questions regarding our return policy, please contact us via email at [ap@biotechxray.com](mailto:ap@biotechxray.com) or call 877-909-9729 and ask for accounts payable.